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Ed Torrence
Carpet Direct
ed@carpetdirectga.com

Dear Ed:

This letter is to thank you greatly for your professional treatment with Cary Northquest at Community One Associates, to whom I referred you this fall. At the time, Cary was managing my condominium while we were between property managers. The building needed quick, cheap and easy carpet for a relatively small area. That project was delayed somewhat due to the new manager, Julie stepping on board, but once Julie arrived you seamlessly handled the communications and remained professional. The carpet was installed quickly, to budget, and without disruption to the community. I received several remarks of praise from Julie on your organization and responsiveness, which means a lot to me having been the board member to offer the referral. Meanwhile, you have impressed Cary so much that she has trusted you enough to bid on and complete some carpet installations of other properties Community One manages.

Working with multi-residential properties and pleasing HOA boards and managers is not always easy, but your flexibility and professionalism shined through with Community One; I hope it is a long-standing source of business. I am happy to know I can refer you to others in complex residential/commercial situations like this one. Thank you!

Sincerely,

Mary Beth Einhorn
Owner