



Dear Sam,

I have always been in a Mac world when it came to computers but now that I am a Financial Advisor my computer world is not a Mac world any longer. I appreciate you helping me de-Vista-fi my PC. I had no idea how many things need to be adjusted for a shift from Vista to Windows 7 to take place seamlessly.

You also gave me some really sage advice on what I needed to buy and why in reference to a hard drive to backup my entire PC on a daily basis so I would never stand a chance of losing the notes and contact information I have collected on over 3000 prospects and clients. I am also extremely thankful that you directed me to the ESET Anti-Virus software. It is super fast in comparison to that medieval device never to be spoken of again called Norton Anti-Virus.

Even more importantly you are very well read and a good conversationalist which must come in handy because a lot of the process of my upgrade was the computer working hard in the background after you gave it the instructions it needed to proceed so that not one single 0 or 1 would be lost or out of place when Windows 7 took over for Vista (yuck!).

Simply put Sam, I enjoyed shooting the breeze with you. Keep up the good work and I will continue to spread the word about your exceptional service.

Thanks,

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